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 Hackney

**daat**  Hackney Drug & Alcohol Action Team

# daat assertive response team (dart)



## What is DART

The DART is a new team providing frontline substance misuse outreach work in Hackney. The service will partner community groups who are trying to engage 'hard to reach' individuals resistant to changing their anti social behavior as well as people involved in the criminal justice system.

## Who is the service for?

The DART will focus on the substance misusing street population, i.e. street based sex workers, others associated with street based sex workers, chaotic drug users, poly drug users, dual diagnosis clients, BME clients, homeless people, young adults, DIP clients, street drinkers and self referrals. The DART will endeavor to deal with presenting issues such as housing or benefits from the onset.

## The DART aim

To engage 'hard to reach' individuals with serious drug or alcohol misuse who have not been engaged or been retained in treatment and support services. The DART's outreach workers aim to work with these people in a responsive, pro-active and flexible manner, often at the point of disengagement from other services or at times when the client is at risk of disengaging and becoming increasingly vulnerable.

## Referral Criteria/Eligibility

DART will work with all street population clients in the community, especially those who are:

- Physically or psychologically dependent on illicit or prescribed substances.
- Chaotically misusing illicit substances.
- Willing to be assessed by DART worker
- A resident of Hackney.

We can receive client referrals from all partnership agencies in Hackney. Clients can also self refer.

## What we offer

- A confidential client focused service
- Provide escorts to a range of services and appointments and 'hand-holding' through difficult periods
- Referrals to other treatment services
- Support and advocacy in meeting other needs, including housing, employment, training and various practical difficulties the client may be experiencing
- Meet clients in a range of suitable locations
- Satellite services at community projects
- Contingency Plan
- Initial care plans
- Maximum coverage: DART workers will cover all day, evenings and limited night work from 9am to 10pm
- Out of hours answer phone service

## contact detailsandopening hoursandcontact detailsan

- DAAT Assertive Response Team (DART)  
128 Lower Clapton Road  
London E5 0QR
- Tel: 020 8986 2960 (DART office)
- Mobile: 07972 008 949 (Michael)

- Fax: 020 8525 1697
- Email: [dart@hackney.gov.uk](mailto:dart@hackney.gov.uk)
- Office opening hours Mon-Fri 9.30am-5pm
- DART Service hours Mon-Fri 9am-10pm